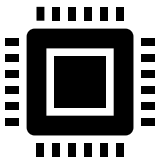




Work From Home- Hardware Setup

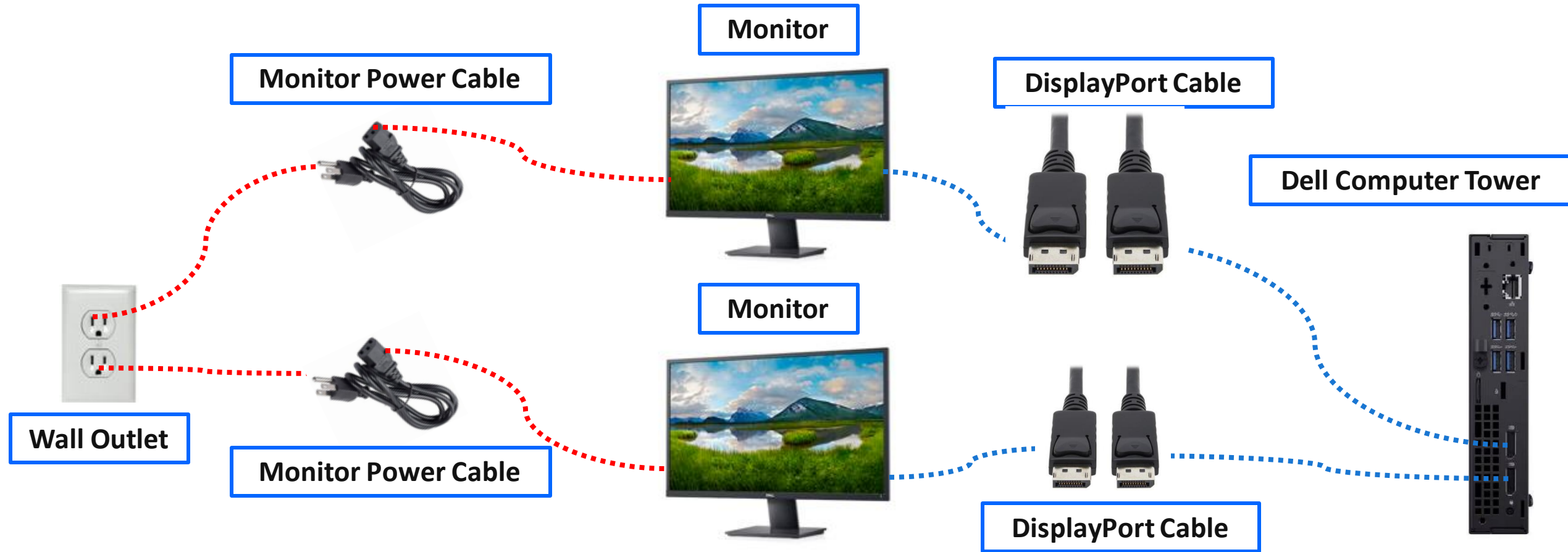
2021

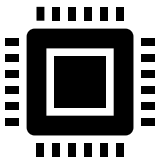




How to setup your computer

Step 1– Connect both Monitors to Computer tower





How to setup your computer

Step 2– Connect Accessories to Computer tower

There are ports for your accessories in both the front and rear of the computer tower. Choose which works best for your setup!

*May not be supplied depending on computer model

Front Example

YubiKey

or



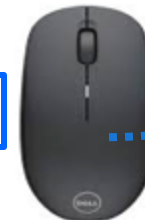
Dell Computer Tower

Rear Example

Dell Keyboard



Dell Mouse



Network Cable



USB Headset



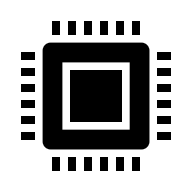
Wifi Adapter*



Dell Computer Tower



*May not be supplied depending on computer model

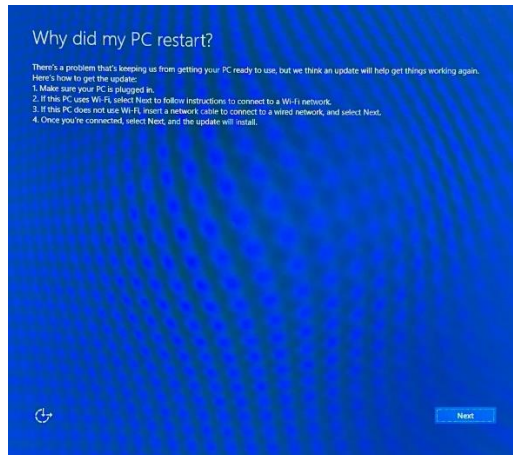


Windows Setup

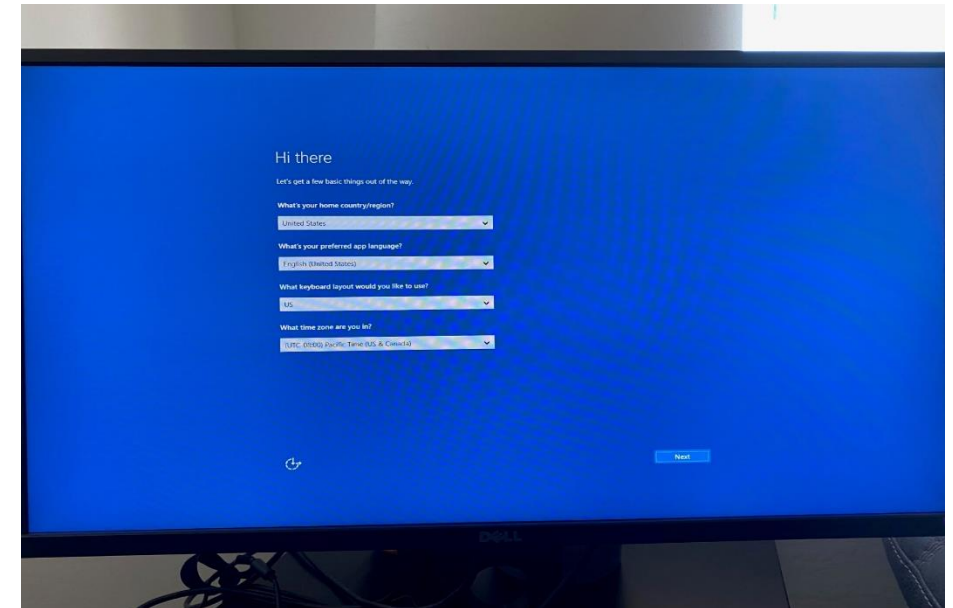
Step 1- Press the power button on the front of the Dell computer tower and follow the on-screen instructions.

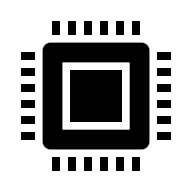


Note— You may see this screen "Why did my PC restart?" Click the Next button.



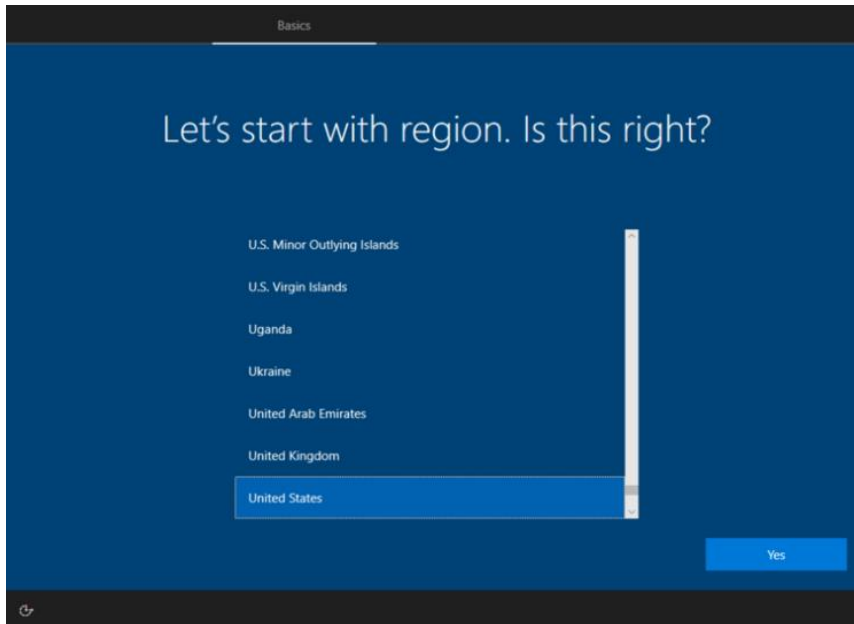
Step 2- Selecting your options: choose your country, language, keyboard layout and time zone.



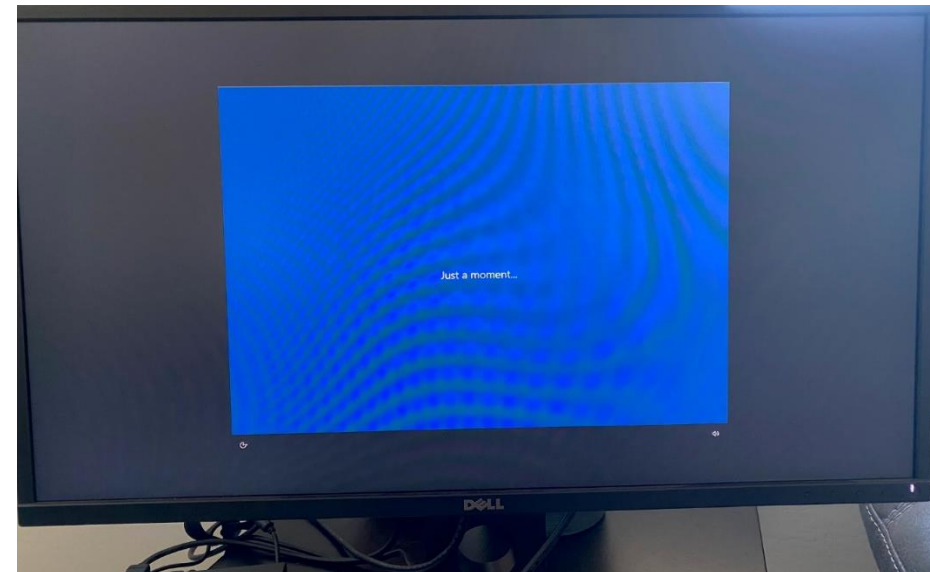
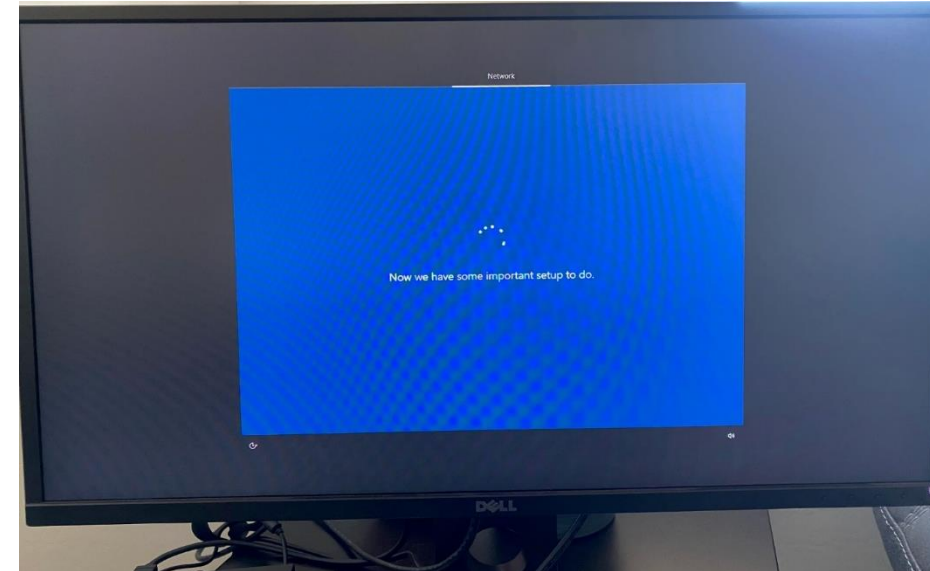


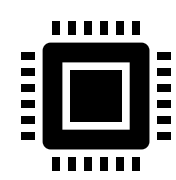
Windows Setup

Step 3- When prompted to select region, chose your local region e.g United Kindom



Step 4- Your computer will now automatically begin the setup process. You will see a series of messages appear as your computer is configured.





Windows Setup – Account Log In

Step 5- Use your GoDaddy login credentials to log in to your Windows desktop.

Example: xxxxxx@godaddy.com

Account

Welcome to Go Daddy.com, LLC, A Delaware Company!

Enter your Go Daddy.com, LLC, A Delaware Company email.

someone@example.com

Need help?

For assistance, please contact the GET Help Team at +1 (480) 624-2580.

DO NOT USE ANY EMAIL ADDRESS OTHER THAN YOUR NEWLY ISSUED GODADDY EMAIL ADDRESS.

Privacy & cookies Terms of use Back Next

Step 6- Once more, use your GoDaddy login credentials, log in to the Okta authenticator.

Example: jsmith1234

Followed by your password and then select Sign In

Account

Connecting to Office 365

Sign-in with your GoDaddy - Prod account to access Microsoft Office 365

GoDaddy

Sign In

Username

Password

☐ Remember me

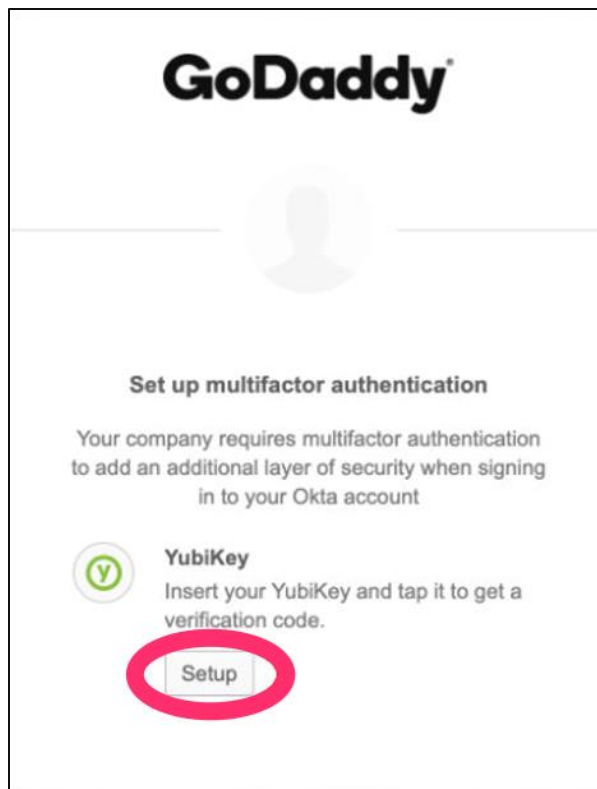
Sign In

Need help signing in?

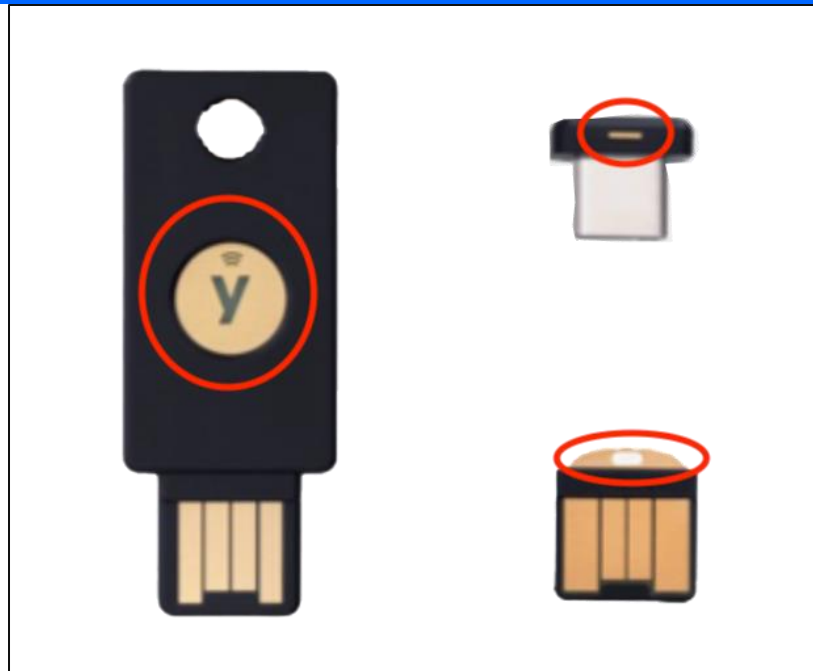


GoDaddy Yubikey Setup – Laptop/Desktop

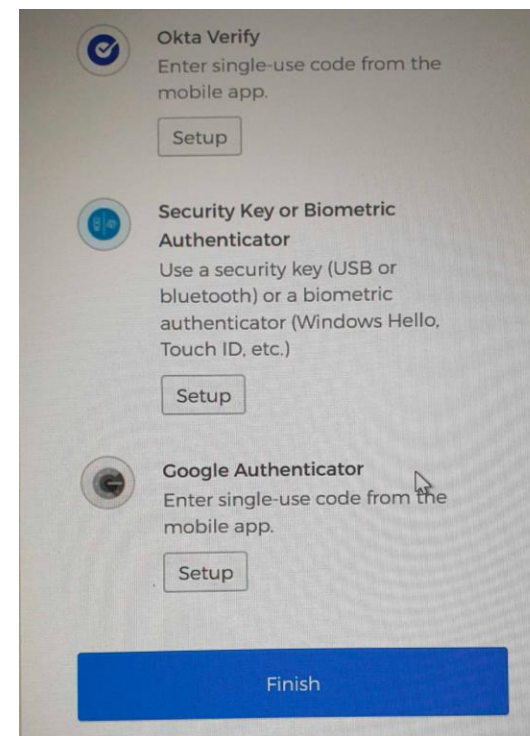
You'll be prompted with a list of factors to setup. Click "Setup" for the Yubikey option.

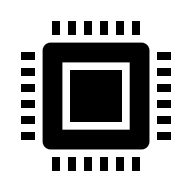


Ensure your YubiKey is inserted into your PC's USB port.
You'll be asked to "Tap" your Yubikey, Please hold for 5-10 seconds when asked to enter Yubikey code.
Once the characters appear on the screen, click on Verify



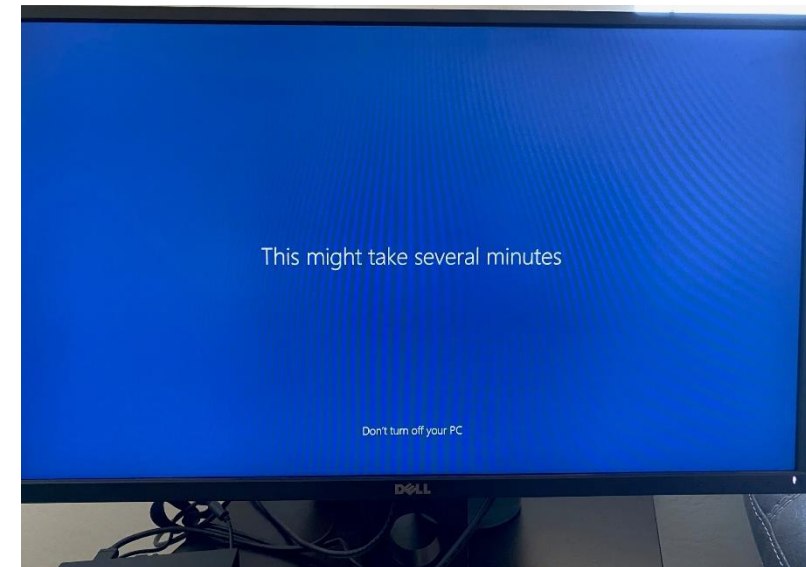
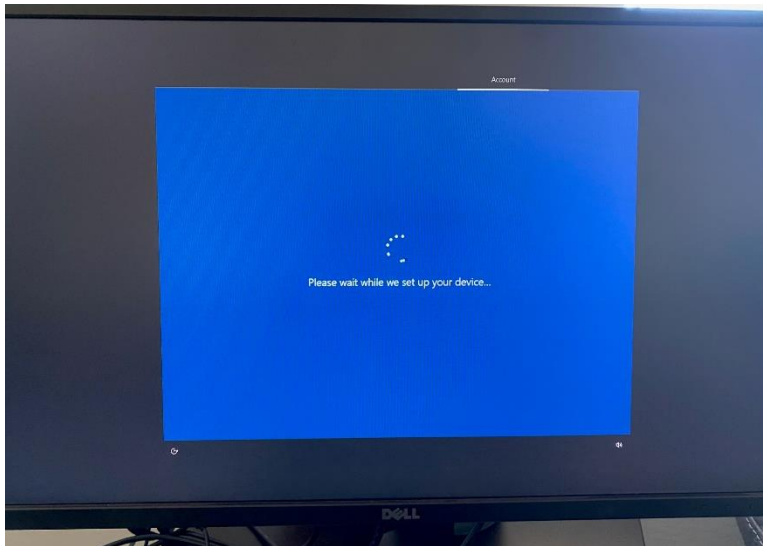
Once this has been verified you can scroll to the bottom of the screen and select Finish

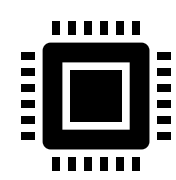




Windows Setup

Step 8- You will now see a series of messages appear while your computer continues the setup process.

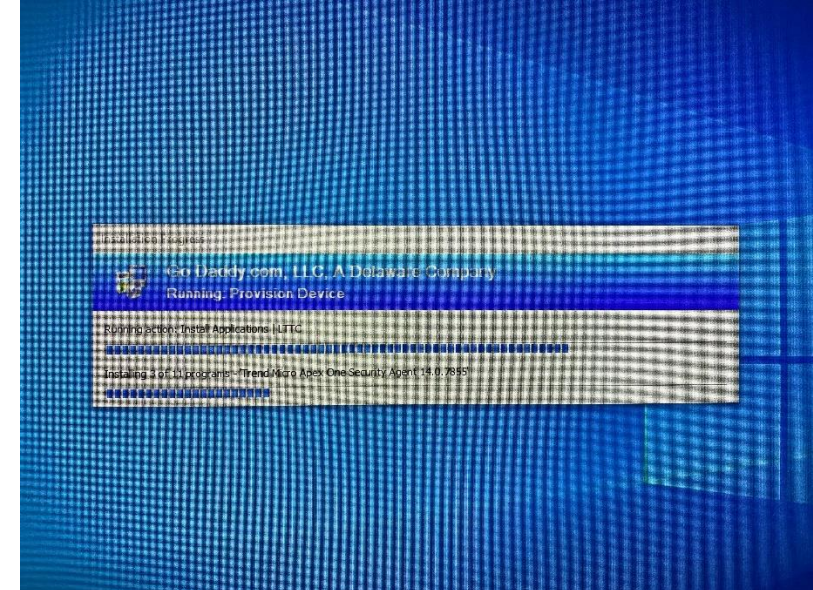


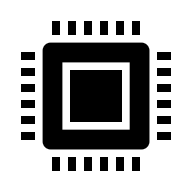


Windows Setup

Step 9-

- Once the initial configuration is complete you will be presented with your desktop landing screen.
- Your computer will continue installing applications in the background.
- It takes 10-15 minutes for initial computer setup process to complete.
- Once finished, it will allow you to log in to your Windows desktop.
- Your computer will continue installing programs for about an hour. (amount of time will vary based on internet speed, etc.)
- You will see a loading bar appear that will display the setup progress.

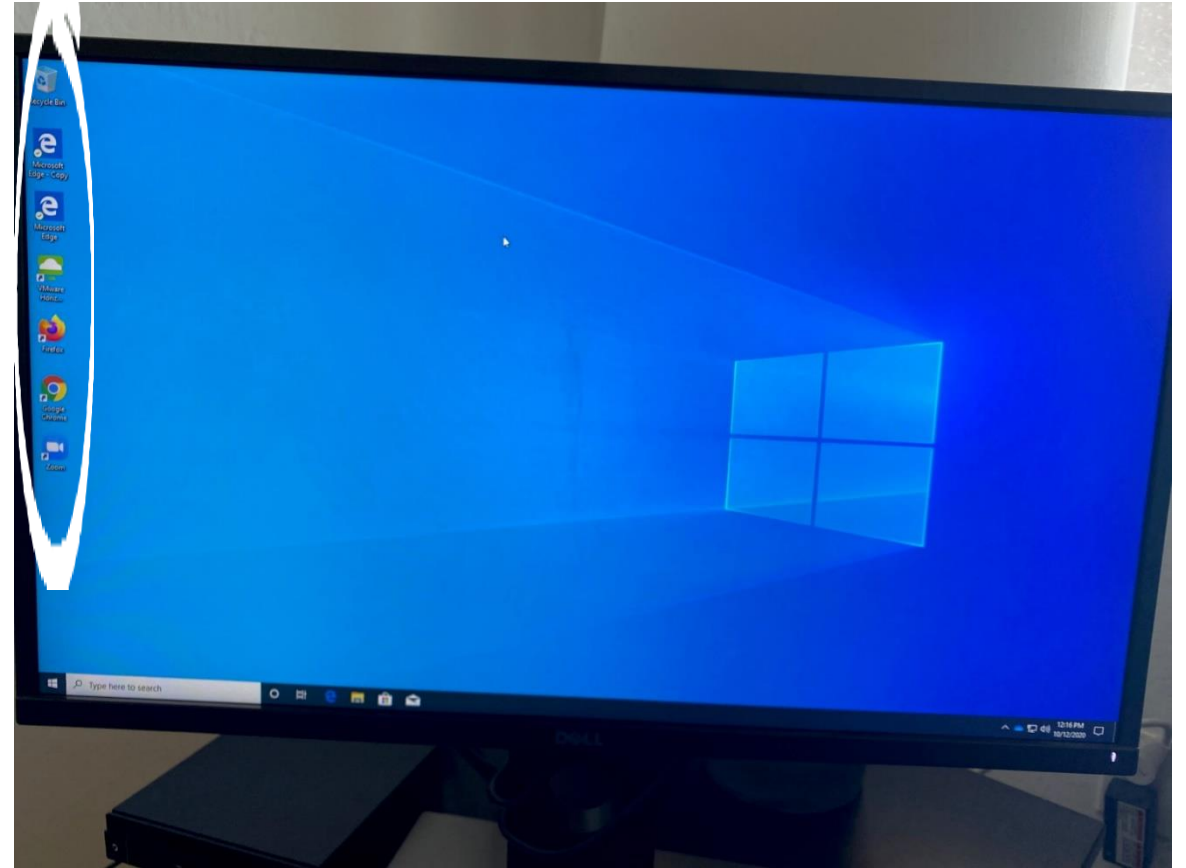


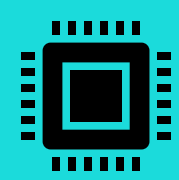


Windows Setup

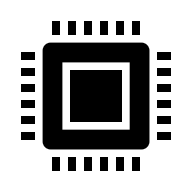
Step 10-

- Your computer will continue installing applications for the next hour.
- You will be able to use your computer once you see that VMWare, Firefox, Chrome and Zoom have been installed.
- Once the software installation is complete you will be prompted to restart the computer.





Connecting To Your VDI Desktop



VMware Settings

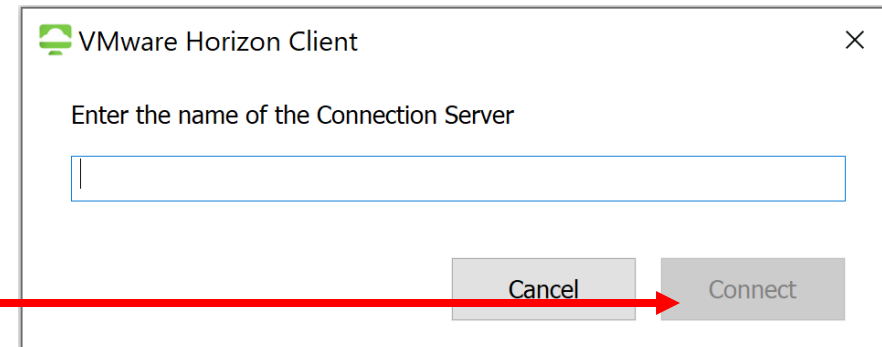
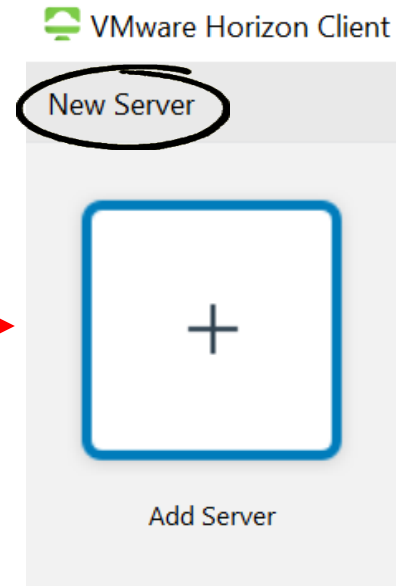
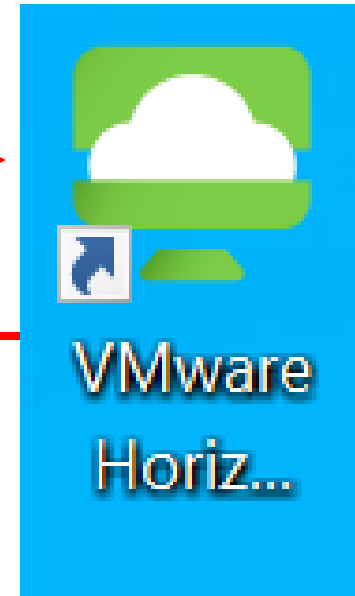
Step 1-

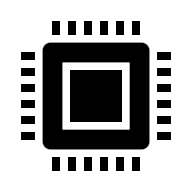
- Double click on the VMware Horizon icon on your desktop.
- When the program opens, you'll see a tab that says New Server.
- Double click on the Add Server icon.

Step 2-

- Enter the connection server based on your office location in Workday:
Emea.vdi.secureserver.net
- Click Connect

Click to add text





VMware Login

Step 3-

- Once a connection is established, a prompt to enter the MFA code will appear.
- Please keep your Yubikey pressed to fill the Code field.

Enter the code for Google Authenticator. Enter '0' to abort.

Server: <https://uswest4.vdi.secureserver.net>

Next Code:

Cancel Login

Step 4-

- Login with your GoDaddy username and password.

Note: Your Radius username and password is the same as your GoDaddy credentials.

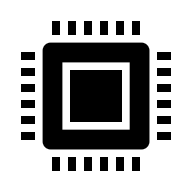
Enter your Radius user name and passcode.

Server: <https://uswest1.vdi.secureserver.net>

User name:

Passcode:

Cancel Login



VMware Login

Step 5-

- Once you enter your username and password. Use the drop-down menu and select JOMAX.
- Click Login.
- Next, you'll see the VDI Pools.

Server: <https://uswest1.vdi.secureserver.net>

User name:

Password:

Domain: JOMAX

Cancel Login

Step 6-

- Double click on a WFH Pool
- Connect to one of the following pools: WFH 2 Pool | WFH Pool

Note: You will be prompted again for your GD credentials and 6-digit authentication code. It can take up to 5 minutes for the Virtual Machine to load.

