





COVID 19 - managing the situation, executing our strategy and preparing for recovery



Health and safety is our number one priority

- Put the health and safety of our teams, customers and partners first via swift COVID-19 safety protocols
- Our Lost Time Injury Frequency Rate (LTIFR) results remain stable despite the difficult operating environment

Responding swiftly to the Crisis to protect the business

- Immediately setup global, regional and local COVID-19 response teams in February alongside our partners
- Implemented Business Continuity Plans in innovative and creative ways to keep business running smoothly
- Our supply chain is well equipped and positioned to cope with the changing operating environment

Maintaining safe and reliable access to the essential services we provide

- Our services are rated as essential across our core operating markets
- Ensured that front-line teams can keep working to maintain essential facilities and fuels for customers
- Extremely vigilant with transport, supply, delivery and security processes as we continue to "energise communities"









Customers and communities are at the heart of all we do



Partnering closely with government and local agencies to reach the communities we serve

- Responding in a responsible, calm and pragmatic way
- Collaborating with local governments and agencies and providing support via diverse initiatives
- Reaching out to people in the communities by supporting the vulnerable and those most in need

Enhancing customer offer and value proposition

- · Moved fast to adapt our offering to changing customer needs
- Innovative and agile with smart new partnerships and services e.g. delivery services and click and collect for convenience retail products and lubricant servicing

Giving back to those in need

- The Puma Foundation has donated \$150,000 to tackle social and economic consequences for vulnerable communities in Africa, Asia Pacific and Americas
- Supporting global medical workers on the front line fuel donations to emergency transport services, free coffees, messages of support























Execution of our Customer-led strategy is powering sustainable growth



EBITDA GROWTH

Operational excellence



Focused growth



New business development



Improving performance

What do we want to achieve?

- Improve management and control of existing assets
- Streamline costs
- Improve our value proposition to customers

Increasing the size of the current core business

- Attracting new customers and increasing turnover
- Optimisation of network presence
- Expanding our product portfolio

Finding new sources of value

- New products in existing geographies
- New businesses in existing geographies
- Market entry into new geographies

What are the enablers?

Operating model Culture Digitisation





Operational improvements delivered \$15m for the quarter; building on 2019 performance



Papua New Guinea Logistics

- A new competitive tender process for sea freight logistics
- Cutting costs and reducing administrative overheads

Central America Retail Operating Costs

- Implementation of a "Staffing model" to measure performance
- Increasing operational efficiencies in order to improve profitability

Myanmar B2B Volumes

- Creating new CVP's to drive B2B volumes with profitable margins
- · Getting ahead of competitors





Increasing the size of the current core business



Building a Retail network and platform for future growth



Strategic Capex investment

- Building new Retail sites, new convenience stores and retrofitting selected stores in line with a solid Network plan
- Redistributing capex to areas of value growth

Investing in Customer offer

- Extending the retail offer across existing retail sites in the Americas and Africa by introducing food services
- Growing our food service offers and testing a new express format
- Attracting new customers to our brand

Strengthening other priority segments and core markets



Building capability in HPL

- Capitalising on our technical expertise and full product range to develop more attractive CVP's
- Leveraging our B2B offer in wholesale fuels to attract new customers to integrated commercial solutions
- Maximising value for customers and for Puma

Reassessing Lubricants supply and costs

- Strategic selection of blending plants, lubricants formulations, technology partners and base-oil suppliers
- Restructuring supply chain to add long-term value



Investing in digital consumer experiences



Partnering with brands to deliver new customer propositions

- Partnering with local delivery companies such as Uber to deliver products and essential groceries straight to customers' homes
- Offering innovative solutions ahead of competitors

Enhancing the Puma Fast Pay App for click and collect

- Customers can select, pay and pick up a range of products in addition to paying for fuel purchases 24/7
- Accelerating customer facing technology to drive demand

Creating the platform for growth in renewable energy



Establishing our commitment to the Energy Transition

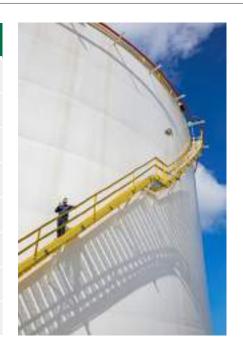
- As a first step towards reducing Scope 1 and Scope 2 GHG emissions and in developing Puma capabilities in solar power generation, the Company has committed to invest in solar power projects in 3 countries and plans to invest in a further 9 countries covering Retail site, Terminal, and Office building solarisation.
- Customer offerings in Renewable Energy are being developed as a distinct stream of value generation



Headline Q1 2020 performance



Q1 '20	Q1 '19	Q4 '19
6,306	6,052	6,507
318	347	345
50	57	53
205	214	216
111	130	133
-19	-8	-315
-34	-27	-55
45	131	383
	6,306 318 50 205 111 -19 -34	6,306 6,052 318 347 50 57 205 214 111 130 -19 -8 -34 -27



Key highlights

- Sales volume 6% higher vs same quarter last year adjusted for Paraguay
- Gross profit broadly flat on an underlying bases
- Continued progress on fixed cost reduction
- Underlying EBITDA up 7% (excluding the Paraguay perimeter change and the Covid-19 related impacts)

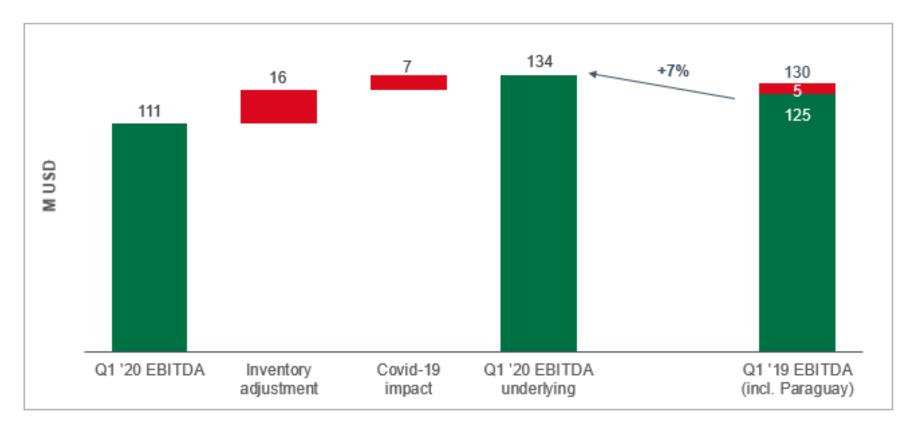
Note: All financial figures are presented excluding the impact of IFRS16

Underlying EBITDA growing 7% driven by strategy execution



Key highlights

- Sharp drop in international oil prices at the quarter end leading to the inventory adjustment
- COVID-19 relates primarily to Aviation and early confinement measures in Panama
- Paraguay Q1 '19 EBITDA of US\$ 5 million





US\$ million	Q1 '20	Q1 '19	Q4 '19	
Net cash flow from operations	45	131	383	
Net cash flow used in investing	-31	-23	60	
Net cash flow from financing	-95	-171	-237	
Days of sales out-standing (3rd party)	12	14	12	
Days of inventory	20	30	24	
Days of payables	65	70	60	



Key highlights

Cash from operations impacted by:

- Working capital contraction related to oil price decrease at the end of the quarter
- Timing of the cash collection of favourable inventory hedge results

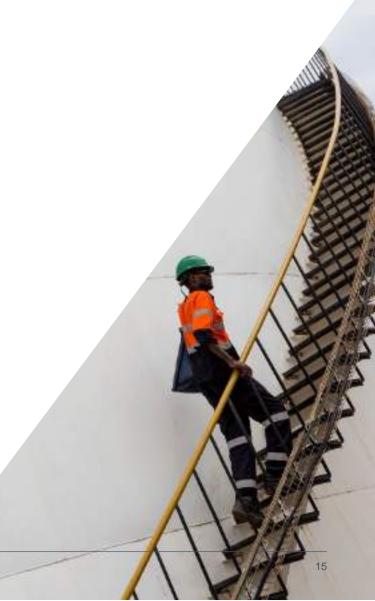
Capital structure



US\$ million	Q1 '20	Q1 '19	Q4 '19
OpCo Debt	272	298	132
Senior Facilities	1,080	1,285	1,257
Senior Notes	1,615	1,656	1,637
Gross debt	2,967	3,239	3,026
Cash	-579	-578	-622
Gross debt net of cash	2,388	2,661	2,404
Inventories	-753	-1,207	-1,088
Net debt	1,635	1,454	1,316
x LTM EBITDA	3.2	2.8	2.5

Key highlights

- Reduced gross debt net of cash
- Net debt increased due to inventory value contraction



Debt maturity and liquidity profile



Key highlights

- Term loan due in 2021 has been reduced to \$700m with a \$150m prepayment in January 2020
- Proceeds from Australia disposal and cash flow from operations will be also applied against this facility

Cash and undrawn commitments



US\$ million	Total	<1yr	>1yr	>2yrs	>3yrs	>4yrs	>5yrs
HoldCo debt	2,695	135	924	230	37	618	750
OpCo debt	272	272	-	-	-	-	-
Gross debt	2,967	407	924	230	37	618	750
% of Total		14%	31%	8%	1%	21%	25%



Near-term actions in light of COVID-19, positioning for recovery



The macroeconomic environment remains uncertain and we will continue to monitor, respond and prepare for recovery. We maintain a focus on executing our plans, mitigating risks and delivering on opportunities.

In order to ensure that the business is not materially affected by the expected trading conditions in Quarter 2 and Quarter 3 as a consequence of COVID-19 related volume and margin reductions, Puma Energy have taken the following actions:

Near-term Actions

Costs and Capital Discipline

- Reduce our 2020 capital expenditure program from \$200m to \$130m
- Reduction of operating costs across the business during 2020, totalling \$40m

Asset Management

- Sale of Australia Fuels
 Business on track to close end Q2
- Targeting non-core asset disposals of \$100m

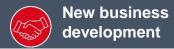
Suppliers and Shareholder Support

- Exploring opportunities to renegotiate contract terms with suppliers
- We have agreed with our core shareholder suppliers an interim price adjustment under their supply arrangements anticipated to realize \$100M over a 5 month period

Executing the strategy



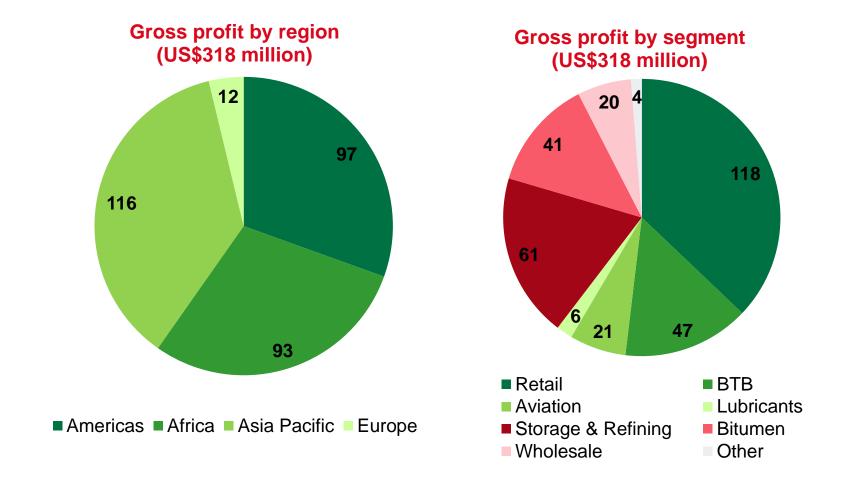






Gross profit breakdown





Debt covenants



Threshold

Q1 '20 ratio

Tangible net worth

> \$ 1.8 bn

\$ 2.3 bn

Net debt / EBITDA

< 3.5 x

3.20x

Interest coverage ratio

> 2.5 x

2.82x

Disclaimer



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Thank you